

LIMITED LIFETIME TRANSFERABLE WARRANTY

Built for Performance. Protected for Years to Come.

Krothers Windows warrants to the original homeowner that its window and patio door systems are manufactured to meet high standards of quality, durability, and performance. Under normal residential use and proper installation, Krothers products are protected against manufacturing defects in materials and workmanship as outlined below.



VINYL FRAMES & SASHES

- Cracking
- Warping
- Peeling
- Material defects

LIFETIME COVERAGE



INSULATED GLASS UNITS

- Seal failure
- Internal fogging
- Moisture between panes
- Obstruction of vision

LIFETIME COVERAGE



HARDWARE & OPERATING COMPONENTS

- Locks
- Rollers
- Hinges
- Operating mechanisms

LIFETIME COVERAGE



SCREENS

- Frame integrity
- Manufacturing defects

LIFETIME COVERAGE



TRANSFERABLE WARRANTY

Coverage may be transferred one time to a subsequent homeowner subject to Krothers warranty requirements. Transfer requests must be submitted within ninety (90) days of property ownership transfer.

WHAT IS NOT COVERED

- | | |
|---|--|
| Improper installation | Condensation on interior or exterior glass surfaces |
| Building settlement or structural movement | Normal weathering, fading, or aging |
| Abuse, misuse, or neglect | Caulking and sealants applied during installation |
| Acts of nature (hurricanes, tornadoes, floods, earthquakes, hail, and fire) | Labor costs associated with removal, installation, finishing, or refinishing |

The appearance of condensation does not indicate product failure and is not considered a manufacturing defect.

HOW TO SUBMIT A CLAIM

- | | | |
|--|--|---|
| 1
 | 2
 | 3
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| CONTACT DEALER
Contact the dealer or contractor from whom the product was purchased. | PROVIDE DOCUMENTATION
Provide proof of purchase and installation information, along with photographs and a description of the issue. | INSPECTION & RESOLUTION
Allow Krothers Windows or its authorized representative to inspect the product if required. |

Krothers Windows reserves the right to repair, replace, or provide equivalent components when a valid warranty claim is approved. Replacement components may vary slightly in appearance due to product improvements or material availability.

FOR YOUR RECORDS

Dealer / Supplier _____
 Installation Date _____

Invoice Number _____
 Product Series _____