

# LIMITED LIFETIME TRANSFERABLE WARRANTY

Built for Performance. Protected for Years to Come.

Krothers Windows warrants to the original homeowner that its window and patio door systems are manufactured to meet high standards of quality, durability, and performance. Under normal residential use and proper installation, Krothers products are protected against manufacturing defects in materials and workmanship as outlined below.



### VINYL FRAMES & SASHES

- Cracking
- Warping
- Peeling
- Material defects

LIFETIME COVERAGE



### INSULATED GLASS UNITS

- Seal failure
- Internal fogging
- Moisture between panes
- Obstruction of vision

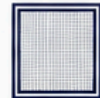
LIFETIME COVERAGE



### HARDWARE & OPERATING COMPONENTS

- Locks
- Rollers
- Hinges
- Operating mechanisms

LIFETIME COVERAGE



### SCREENS

- Frame integrity
- Manufacturing defects

LIFETIME COVERAGE



### TRANSFERABLE WARRANTY

Coverage may be transferred one time to a subsequent homeowner subject to Krothers warranty requirements. Transfer requests must be submitted within ninety (90) days of property ownership transfer.

### WHAT IS NOT COVERED

- Improper installation
- Building settlement or structural movement
- Abuse, misuse, or neglect
- Acts of nature (hurricanes, tornadoes, floods, earthquakes, hail, and fire)
- Condensation on interior or exterior glass surfaces
- Normal weathering, fading, or aging
- Caulking and sealants applied during installation
- Labor costs associated with removal, installation, finishing, or refinishing

The appearance of condensation does not indicate product failure and is not considered a manufacturing defect.

### HOW TO SUBMIT A CLAIM

- CONTACT DEALER**  
Contact the dealer or contractor from whom the product was purchased.
- PROVIDE DOCUMENTATION**  
Provide proof of purchase and installation information, along with photographs and a description of the issue.
- INSPECTION & RESOLUTION**  
Allow Krothers Windows or its authorized representative to inspect the product if required.

Krothers Windows reserves the right to repair, replace, or provide equivalent components when a valid warranty claim is approved. Replacement components may vary slightly in appearance due to product improvements or material availability.

### FOR YOUR RECORDS

Dealer / Supplier \_\_\_\_\_  
Installation Date \_\_\_\_\_

Invoice Number \_\_\_\_\_  
Product Series \_\_\_\_\_